



Care & Repair
Gofal a Thrwsio



Top Tips on appointing a Reliable Contractor

- ⑥ Contact Care & Repair who can provide you with a list of reliable contractors
- ⑥ Have someone with you when you discuss with the contractor what work is to be done
- ⑥ Ensure that the contractor gives you a written detailed quotation, describing what work is to be done, how much each item will cost and when work will start and finish
- ⑥ Ensure that you accept the quotation in writing and state that no extra work should be carried out without agreement by both parties
- ⑥ Advise the contractor that you will pay the final invoice after you have had time to check that all work is complete and to a satisfactory standard and that you are happy with the completed job
- ⑥ Ask for a guarantee period in writing
- ⑥ Be aware that in certain trades contractors may require a call out fee before any work is done. Check this with the contractor when you contact them before enlisting their services
- ⑥ If you have any concerns with appointing a contractor or organising works in your home, Care & Repair may be able to provide you with assistance or help to have your work carried out

 Contact your Local Care & Repair Agency

Tel: 0300 111 3333

www.careandrepair.org.uk

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